

GENERAL INFORMATION

Guaranteed Prices Holiday Vacations' published tour prices are based on the rates known at the time of publication and are expected to be in effect at the time of departure. Once we have received your deposit, your price is guaranteed, and any subsequent price increase is at our expense.

Reservations Please make reservations well in advance. Space requested by phone will be held for five business days, pending receipt of the required deposit by mail or in person. Reservations made after the indicated final payment due date must be paid in full at the time of reservation.

A Deposit Of \$200 Per Person must accompany all reservation requests. Personal check, money order, Discover, MasterCard or VISA are acceptable forms of payment. Deposit is fully refundable until the final payment due date.

Final Payment A balance due date and amount will be indicated on your tour invoice deposit receipt. **We welcome credit cards but prefer final payments to be made by check or money order.**

Special Requests Individual requests must be made when booking your tour. Requests for advance seat assignment on flights, special dietary needs, dining room reservations aboard cruise ships, and non-smoking, adjoining, handicap accessible or other room types are subject to confirmation and cannot be guaranteed.

Airline Seating Airlines utilized by Holiday Vacations control seat assignments. Please be assured we will make every effort to match your request with the limitations and restrictions put forth by the airlines. **Airline seating preference is on a request basis and cannot be guaranteed.**

Persons Needing Special Assistance Holiday Vacations is unable to provide attendant services. We strongly advise persons with special needs to travel with someone who can assist them. Tour participants requiring special assistance for other than personal needs must notify Holiday Vacations in writing to determine what assistance can be provided. Children traveling on tour must be at least eight years old and accompanied by an adult.

Cancellation Fees

Should you cancel your tour reservations for any reason, the following cancellation fees will apply:

Motorcoach Tours (no flights)

Written notice received	Cancellation fee
Prior to final payment date	Full refund
Final payment date to 31 days prior to departure date	\$200
30 days to 48 hours prior to departure date	25% of tour price
Less than 48 hours prior to departure or after tour departure	100% of tour price

Air Tours & Rail Tours—U.S. & Canada

Written notice received	Cancellation fee
Prior to final payment date	Full refund
Final payment date to 35 days prior to departure date	25% of tour price
34 days to 48 hours prior to departure date	50% of tour price
Less than 48 hours prior to departure or after tour departure	100% of tour price

International & Cruise Tours

Written notice received	Cancellation fee
Prior to final payment date	Full refund
Final payment date to 46 days prior to departure date	25% of tour price
45 days to 8 days prior to departure date	50% of tour price
7 days or less to departure or after tour departure	100% of tour price

Note: If you are sharing a room and your partner cancels or leaves the tour en route, you will be responsible for the difference between the double and single accommodations tour price.

Reservation Changes Individual requests for changes in planned itinerary, flight schedules, early or extended hotel stays or for any other component of the tour must be made prior to the final payment date. A non-refundable processing fee of \$35 per person will apply for any change requested prior to the final payment date and \$100 per person for any change requested on or after the final payment date. These fees are in addition to any costs or penalties imposed by suppliers.

Insurance Holiday Vacations recognizes the value and importance of travel insurance for our customers. We offer an optional Travel Protection Plan, which includes accident and sickness coverage, baggage protection, trip interruption and cancellation insurance. An insurance brochure will be sent with your tour invoice deposit receipt or may be requested in advance. For your convenience, the insurance premium is included in the balance due on your tour invoice. Processing fees for a voluntary change in airport departure or for other requested changes are not covered by this insurance. Insurance must be paid for on or before your final payment due date.

Single Travelers Holiday Vacations welcomes single travelers. We will try to assist in arranging a roommate for any person wishing to share accommodations at the double occupancy tour rate. Should a shared arrangement not be available, the single price will apply.

Triple & Quad These accommodations are usually in rooms with two double beds. A rollaway bed or cot is subject to availability on a request basis.

Reservation Name/Identification The requirement to collect your date of birth, gender and full name as it appears on the government issued photo identification you will use on your tour is federally mandated by the Transportation Security Administration. TSA's privacy policy as well as additional details, can be found at www.tsa.gov using the keywords Secure Flight.

Proof Of Citizenship Travel into Canada and all international destinations requires a valid U.S. passport. Passports must be valid for six months beyond your return date.

Luggage The cost of checking luggage with the airlines is the responsibility of each guest. This cost, if any, will be charged by the airlines when

checking luggage for your flight and is payable directly to the airlines. An excess fee or handling charge may be collected by the airlines for each piece over the designated allowance and for oversized or overweight baggage.

On tour, each person is allowed ONE SUITCASE which will be handled for you at hotels. In addition, a small bag may be carried aboard. Carry-on articles are the responsibility of each person. **Carry-ons that do not fit in the overhead compartments may be charged as an additional piece of luggage.** Additional pieces of luggage will be handled for you at hotels at a cost of \$4 per bag, per day or at the cost specified for some tours. Though every effort will be made to safeguard your baggage, Holiday Vacations accepts no liability for loss or damage. Additional information regarding luggage sizes and weight restrictions will be included in your tour information packet which is sent with your final payment reminder.

Tour Documents Your tour packet will be mailed approximately ten days before your tour departure date. This material includes tour pickup location and time, a tour itinerary, hotel list and luggage tag.

Gratuities Tips for all the included features of your tour (baggage handling, included meals, etc.) will be taken care of by your Tour Director. Suggested gratuities for cruise ship or train personnel will be provided with your tour documents. Tips for meals on your own or for other services are at the discretion of each tour participant. Customary tips for the Tour Director and Driver are on a voluntary basis and given individually at the end of the tour.

Cruise Line Charges Additional fees applied by the cruise lines are not included in your tour price. These fees include but are not limited to: daily service charge for cabin & wait staff, specialty restaurant cover charges and optional shore excursions. Shore excursions are subject to change at any time by the cruise lines.

Responsibility These tours are arranged and operated by Holiday Travel, Inc., d/b/a Holiday Vacations, 2727 Henry Ave., P.O. Box 87, Eau Claire, WI 54702 by authority granted them by the Interstate Commerce Commission in Federal Brokerage License #130281. Holiday Vacations and their agents act only as an agent for such other parties, firms or corporations providing services herein. No liability shall be incurred by Holiday Vacations, their agents, presenters or co-sponsors because of injury, loss, delay or other complication experienced by tour participants. Holiday Vacations reserves the right to correct printing errors, to make any changes or alterations in the printed itineraries, dates, routings, hotels or in included features prior to or during the tour, as may be necessary for the smooth and efficient operation of the tour. The names of the hotels used may change without notice. Holiday Vacations also reserves the right to accept, decline or retain any person as a participant of these tours at anytime.

